

# Outlook 2016

## Email Tips & Tricks

### Session Outline

#### Overall Aim:

To teach you techniques for customizing, managing, sending, and viewing your email to better keep you connected.

#### Intended Audience

Any CSUB Faculty, Staff, or Student worker, who has access to Office 365

#### Duration

Approximately 120 minutes

#### Format

Direct instruction, guided practice, and independent practice

#### Lesson Objectives

At the end of the session, the participants will be able to:

- List the type of devices you can use with Outlook
- Customize their email settings
- Manage their mail items
- View different types of mail items, including Bulletin Boards
- Send email using different options
- Create other Outlook items from their Inbox

#### Reflective Questions

- How can I manage my email more efficiently?
- How can Outlook help me manage my email more efficiently?

#### Course Information

For more information about this class, please visit the Outlook 2016 Email Tips & Tricks website:

#### Registration Information

To register for this class, please use the Online Registration website: <http://pstraining.csub.edu>

#### Contact Information

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